

# July 16th

Time: 5:30 - 8:00pm (registration at 5:00pm)

Location: University of N.H. (UNH), Huddleston Hall, Durham NH

Parking Lot C, Mill Road, Durham, NH (Directions at the bottom of this email)

Cost: \$20.00 - Members/\$30.00 - Non-members (checks payable to HDI NNE)

**Keynote Speaker:** Dan Barnes, Help Desk Manager of C&S Grocery

**Topic:** Overcoming morale problems on the Help Desk - A Success Story

## And More Fish

**We had such great success with the FISH Philosophy in Maine!**

**And you have asked for more.**

**Group Meeting Topic: *FISH PHILOSOPHY***

## Are you familiar with the Fish Philosophy?

To quote from the official FISH web site ([www.fishphilosophy.com](http://www.fishphilosophy.com))

FISH! is a **skill** that provides the process, tools and language to generate the skills necessary to design a workplace full of **inspiration, creativity and innovation**. FISH! creates a **common language**. A language that will help improve your culture by using four simple practices – **Be There, Play, Make Their Day and Choose Your Attitude™**. FISH! is a **wisdom** that everyone can embrace. It is an invitation that enables people to care about each other and their commitments. FISH! is an **ongoing journey**. It is not a fad. It is a **practice and a skill** that evolves over time creating a positive workplace and a vibrant culture each time it is embraced.

**Your HDI chapter has obtained a complete set of FISH training materials including the world famous video.**

**Come join your chapter members, friends and colleagues for a fun filled night of FISH**

***Managers: PLEASE BRING AN ANALYST or EVEN TWO or More***

***\*\*\*\* Directions to Huddleston Hall UNH Durham NH \*\*\*\****

### **From Boston, Massachusetts and points South:**

Take I-95 North to Exit 4 (NH Lakes & Mountains/Spaulding Turnpike-Routes 4 & 16). Continue North about 5 miles to Exit 6W for Route 4 West to Durham and Concord. Follow Route 4 West to exit for Route 155A. Turn left at end of exit ramp. This turns into Main Street at UNH. Go through one set of lights and down a small hill. Continue past Holloway Commons, Huddleston Hall. Please proceed to your next right on to Mill Road and take the second right into Parking Lot C. Please do not park in the lot at Durham Marketplace.

**From Portland, Maine and points North:**

Take I-95 South, over the Maine-NH bridge and take Exit 5, which turns into Spaulding Turnpike Route 16 North. Continue North about 5 miles to Exit 6W for Route 4 West to Durham and Concord. Follow Route 4 West to exit for Route 155A. Turn left at end of exit ramp. This turns into Main Street at UNH in Durham, NH. Go through one set of lights and down a small hill. Continue past Holloway Commons, Huddleston Hall. Please proceed to your next right on to Mill Road and take the second right into Parking Lot C. Please do not park in the lot at Durham Marketplace.

**From Concord, NH and points West:**

Follow Route 4 East to exit for Route 155A. Turn right at end of exit ramp. This turns into Main Street at UNH in Durham, NH. Go through one set of lights and down a small hill. Continue past Holloway Commons, Huddleston Hall. Please proceed to your next right on to Mill Road and take the second right into Parking Lot C. Please do not park in the lot at Durham Marketplace.

**From Manchester, NH and points Southwest:**

Take Route 101 East to Exit 7 for Route 125 North. Pick up Route 4 East at the Lee, NH traffic circle. Take Route 155A exit and turn right at the end of the exit ramp. This turns into Main Street at UNH in Durham, NH. Go through one set of lights and down a small hill. Continue past Holloway Commons, Huddleston Hall. Please proceed to your next right on to Mill Road and take the second right into Parking Lot C. Please do not park in the lot at Durham Marketplace.

**After you park your vehicle in C-Lot, proceed to the back of the parking lot. When you reach the sidewalk, turn right and proceed along Quad Way towards Main Street. Huddleston Hall is on the right. Continue to Main Street and turn right. The entrance to Huddleston Hall is facing Main Street.**

Please send your RSVP today to: [dawn.cowled@rht.com](mailto:dawn.cowled@rht.com)