

2/17/09

HDI Northeast Regional Conference Call  
Monthly Meeting Minutes

Every 3<sup>rd</sup> Tuesday at Noon. Call In: 877-228-3600 #1964431

Meeting Date: February 17, 2009

<b>Action Items</b>			
<b>Task</b>	<b>Responsible</b>	<b>Status/Updates</b>	<b>Due</b>
Regional Summit Location Committee	Marie	Marie to contact Tammy to start ball rolling – NOT STARTED	2/28/09
Determine with HDI Global if we can do a regional bank account	Marie	Sophie was looking at from MAB meeting on 1/14/09; Marie requested update on 1/28/09; Marie calling Sophie on 2/17	
Communication strategies to get to members, outside of 7,14,21 rule	Marie	Ask MAB	Slated for the March call

<b>General Information</b>
<b>HDI Global / MAB</b> <ul style="list-style-type: none"><li>• Many chapters, companies and individuals are struggling to get to summit, suggest using the “letter for approval” on the conference web site: <a href="http://www.thinkhdi.com/hdi2009/files/HDI2009_ApprovalForm.doc">http://www.thinkhdi.com/hdi2009/files/HDI2009_ApprovalForm.doc</a></li><li>• Survey Local Chapters to see successes/lessons learned in using a Web cast for meetings<ul style="list-style-type: none"><li>○ Format went well, but there was low attendance – reason unknown</li><li>○ WCNY will begin using webcasts in March</li><li>○ MAB is interested in feedback for chapters using webcasts &amp; surveys of attendees</li></ul></li><li>• LCO Auto Mute with scheduled breaks for Q&amp;A</li><li>• LinkedIn URL published on HDI Website and at next LCO call</li><li>• Jeremy Kurtz will present Negotiation skills from Regional Summit on the March call</li><li>• Exercises for Virtual Teams presentation for April 1st LCO call</li><li>• We have networking for those getting laid off. Regional Directors look for those success stories of how HDI network helped; Please send to Marie</li></ul>
<b>Practices and Salary</b> survey is now out <ul style="list-style-type: none"><li>• Today’s SPIN topic</li></ul>
<b>HDI National Conference</b> <ul style="list-style-type: none"><li>• LCO Meeting - April 6th at the HDI National Conference</li><li>• Sharing rooms is an option – space still available for some girls in the suite a few NE officers are trying to put together</li></ul>

<ul style="list-style-type: none"> <li>• Luxor attached, is a hike but much cheaper, there is also overhead tram between buildings</li> <li>• Need sponsors for the NE Regional get-together</li> <li>• Looking at just meeting at a bar/restaurant in the hotel to keep expenses down</li> <li>• Working with Sophie and the other RD to get approximate numbers and advertize event</li> </ul>
<p><b>Circle of Excellence</b></p> <ul style="list-style-type: none"> <li>• Anyone need anything from Marie? Call attendance, etc</li> <li>• How are chapters looking initially for levels?</li> </ul>
<p><b>Regional Summit</b></p> <ul style="list-style-type: none"> <li>• location/date and early planning – Marie and Tammy</li> <li>• 2008 Financial Report: Karen Martus – Can you pull accounting report so we know expenses to plan for 2009?</li> </ul>
<p><b>Analyst of the Year</b></p> <ul style="list-style-type: none"> <li>• Winner – Norman Robinson, Capital Area</li> <li>• Will let us know this week if his company will pay for him</li> <li>• Took feedback from our AOY discussion to MAB</li> <li>• Sophie will be creating a brochure touting the program and addressing some of the concerns we raised</li> <li>• HDIAOY testimonials for Brochure are needed from your submitting managers, nominees and winners past and present</li> <li>• HDI may also do podcast for use at LC meetings and for posting to LC websites to show value</li> </ul>
<p><b>Regional Finance Committee</b></p> <ul style="list-style-type: none"> <li>• Financial Meeting: Marie will check for an update from Sophie via phone today</li> <li>• May need to work our funding for HDI Nat'l for Regional AOY winner</li> </ul>

<b>Chapter Updates</b>
<p>Northern New England – Reed gave update – Help Desk/Support Desks Metrics Panel &amp; moderator – 43 people, 2 hours</p> <p>Next month – NH – taking two subjects of the salary &amp; practices guide and discussing</p> <p>April – ITIL with Right Solutions (new sponsor)</p> <p>National Conference will be attended well by the chapter</p>
<p>New England – Meeting - Service in the Cloud Meeting held - Service Catalogs – Duncan Brands, tour of their help center May – special event possibly – getting survey responses</p>
<p>Connecticut – No update</p>
<p>Western &amp; Central New York – Kelly gave update: Events start in March CIO RoundTable &amp; Leadership Fair for future meetings are well underway</p>
<p>Hudson Valley – No Update</p>

New York City – No Update
New Jersey – No Update
Delaware Valley - Roundtable on IT and the economy - good networking and the meeting took off on it's own
Susquehanna Valley – Well attended meeting on writing and documentation August – meeting will be from VP communications of their chapter who is also presenting at the annual conference
Baltimore - Chapter will be inactive until at least end of year Capital Area will see if they can link their items to the Baltimore website as some of the folks in that chapter may
Capital Area – Incident Management Best Practices meeting tomorrow Elections for three positions and all officers are coming back Chapter Officer Planning meeting in progress Analyst of the Year winner from this chapter... again... :^)
Long Island – New webmaster for their site Officer meeting conducted General Membership meeting will be rescheduled in March with speaker from 3 <sup>rd</sup> Sky

<b>Open Discussion</b>
<b>VP of Vendor Relations Huddle – moved to April meeting</b>