

HDI Northeast Regional Conference Call
 Monthly Meeting Minutes

Every 3rd Tuesday at Noon. Call In: 877-228-3600 #1964431

Meeting Date: April 21, 2009

Action Items			
Task	Responsible	Status/Updates	Due
Global Summit RD attendance survey	Marie		
Regional Summit date and location survey	Marie		

General Information
<p>HDI Global / MAB</p> <ul style="list-style-type: none"> • Summit will have some big news and great info for both new and veteran officers • Member-At-Large on MAB, if interested, email LeeAnn McBride as she is compiling the names. <ul style="list-style-type: none"> ○ LRoland@columbus.rr.com
<p>HDI National Conference</p> <ul style="list-style-type: none"> • LCO Meeting - April 6th at the HDI National Conference <ul style="list-style-type: none"> ○ Congrats to Circle of Excellence Winners • NE Regional get-together <ul style="list-style-type: none"> ○ Was great! – Thanks to Dawn & Sandy. Dawn suggests earlier planning to get more with/from vendors. ○ Will get pics to Lou for NE site • Regional AoY <ul style="list-style-type: none"> ○ Thanks to DC, NJ and CT for gifts for Norman – His reaction was great. ○ Canadian Region AoY won
<p>Global Summit</p> <ul style="list-style-type: none"> • Register ASAP –June 5,6,7 • Free to attend conference for officer <ul style="list-style-type: none"> ○ Travel and Expenses (hotel, food, etc) your responsibility ○ Spouses have fee to cover food (\$50) ○ Employer may pay – sell as leadership and organizational management seminar ○ Chapter can also help depending on bank account, bylaws, etc • Regional Director Attendance <ul style="list-style-type: none"> ○ My employer will not be able to pay this year due to contract status ○ Will give me the time off ○ Up to chapters if I can attend – Will send out a survey ○ Would need travel and some food covered ○ Dawn offered to let me room with her to keep costs down ○ If I can't attend, can have one of the Members At Large cover for me – Chapters would be helping to defray the cost.
<p>Regional Summit</p>

<ul style="list-style-type: none"> • Need volunteer to create survey – DC / Northern NJ/Metro/ Philly/Hershey <ul style="list-style-type: none"> ○ Location (up to 3 options) Need to track something down ○ Date (up to 3 options) Nov. 7-8 seems to be OK except for anniversaries ○ Service Management Conference – if attending (Nov 9-11 in DC) Jeremy suggests we explore the idea of piggybacking the summit with this conference. Maybe November 7-8. • 2008 Financial Report:
<p>News You Can Use</p> <ul style="list-style-type: none"> • Speaker idea – lifelock has free speakers on ID theft (may not be vendor neutral)
<p>Succession Planning</p> <ul style="list-style-type: none"> • Who needs help? Will set up time to talk offline – Discussion of “lifers” and job changing that affects board participation.
<p>Regional Finance Committee</p> <ul style="list-style-type: none"> • Currently on hold; will continue to use model we have been – MAB has some movement

Chapter Updates
Northern New England – April meeting just completed; Nikki Haase speaks in May; Mike Healey on Green IT in May. Elections finishing up this week. New members.
New England – April panel discussion on motivating the troops; ITIL roadmap for May – a workshop; June Year Up about nontraditional staffing – nonprofit org that trains inner city youth for work on helpdesk at http://www.yearup.org ;
Connecticut – not represented
Western & Central New York – CIO Forum on current technology and coming out of the recession; June – regroup officer team, maybe scale back; July – process improvement with Six Sigma black belts and green belts
Hudson Valley – not represented
New York City – not represented
New Jersey – work on Web site continues; planning Webinar for May
Delaware Valley - April meeting tomorrow – process engineering; June 10 – GreenIT; Distraction management is a coming topic
Susquehanna Valley – Last week – Rick Taylor on ITIL; June at Hollywood Casino – SLA’s; Aug – Barry Boyer on IT Governance; Oct maybe at Hershey –Office 2003 to 2007; Dec AoY
Baltimore - currently inactive
Capital Area – Heather Donnelly on irate callers last week; Cruise in June – Fred Van Benekom; Leslie O’Flahavan of eWrite coming in as well.
Long Island – Meeting April 30 with RightAnswers; Web site getting set up, still working on it; June – roundtable discussion on challenges and rewards of ITIL implementation; August probably off with vacations.

Open Discussion
Tammy says RightAnswers did a good job in their meeting in Western/central NY.

Huddle - Presidents

Can function with out bylaws, if everyone works together; councils will work; Sandy says Virginia is ready to help out some; Sandy has re-upped for 2 years – she has a bigger and better team.

Transition in Northern New England is going well; Central Desktop is working out well.

Anything we need from Marie?

Question: Without formal bylaws, how can you decide to send someone to summit?
There should be money in chapter budgets for expenses; DeVal can assist or pay for officers.