

**Northeast Region Local Chapters Officers Meeting
Tuesday, May 20, 2008**

Attendees:

Marie Clark, Regional Director-elect
Baltimore
New England - Jeremy, Robin, Marie D
Connecticut
DelVal - Ed, Aran, Lou, Aixa
Hudson Valley - Cynthia
Western New York – Al, Tammy
New Jersey – Atul, Ritu
NYC – Doug, Kevin
Capitol Area – Sandie, Frank
Susquehanna Valley – Catherine, Brenda
Northern New England

Agenda:

Peggy Libby leaving HDI
Regional Updates - Finances
Chapter updates
Global Summit
Succession planning

Peggy Libby

Do we have any questions about her leaving HDI?
Has someone been assigned to her position replacing with managing director title, not sure looking internally, externally or Think Services
Should there be any concerns about her leaving? Not really, career development the position was not right for her...
Eliminated her position, with the merger there are too many “c” people, professionally not good for her
Unsure about what is being done, will position remain open or removed?

Regional Updates – Finances

Finances for region will need subcommittee to help Virginia, regional summit needs to start planning soon
Goals for region and anything you want to have brought back from Summit, need to make sure we cover folks’ needs and desires during summit

Chapter updates –

New England (and Northern New England for joint event)

100 folks came to joint one day event, 9 sponsors, feedback from surveys was great, when is the next one, can we plan already for the next one? Good to partner with new chapter, got great feedback
June meeting on ITIL, summer break and begin again in September, due to travel during summer they only get 6 or 7 members so summer is a planning time

DelVal –

Very good meeting with Laura Hunter with IT Ethics, next meeting coming up in July

Hudson Valley –

A lot of phone tag, working on planning next meeting

Northern New Jersey –

Have an event coming up in June – annual mammoth event at the race track, maybe end of June date, vendor fair, speakers, vendor tables, include Marie on this event, will send out email

NYC

Last meeting was presentation on preparing for clients/customers for change, end of May – meeting focus on Service Desk of the future, round table for perhaps June, begun doing sponsorships, VP of vendor position, chapter sponsors @ \$1,000 for space on local chapter site placement, modified website to have visual links and is going well, in need of a new webmaster since current is VP of finance, succession planning for the officers as well going on, trying people out in current positions and seeing if it works out, may break up position in to pieces to get help with work load, may use to evaluate who will be helping out

Capitol Area

Table at gov't conference, gave out information to get involved in HDI, meeting tomorrow on marketing help desk, cruise on the Potomac on June 18th, boarding is 11:30 cruise is from 12 to 2, charging for cruise with member savings. Will have 5 people attending summit

Western New York

Last week, had joint dinner meeting with local CIO round table, had 4 CIO/VP types and their impressions on the Help Desk, had 40 people and sponsors and it went well, coming up Staffing firms, ITIL v3 training class coming up July 9th through July 11th as well, in Sept. Kirk Weisler will be attending vendor fair

Susquehanna Valley

Dec will have a holiday celebration & presentation of AOY candidate, Oct meeting presentation around AOY nominees, Aug will meet at Elizabethtown college and tour and hold meeting there, AVAYA speaker in June for Contact Center information, sending out information to get more folks to attend meetings, due to spamming, they are sending out postcards instead of email blasts, strategic planning meeting in July or August to revisit what is working or not working well

SUMMIT:

Anyone going to summit and did not receive email. Please contact Marie at marie.clark@techteam.com

Almost 20 folks attending from Northeast

Virginia will be able to make it to Summit this year. Let's do something special for her this year at the Summit. Marie and Sandie to coordinate

Pictures/clips/chapter pictures/video clip for slide show presentation for Sophie and also wanting to do something with rocks from each region – does anyone have thoughts or ideas?

Folks will be bringing shells to summit – Catherine (bowl) Marie D. and Cynthia for shells

Each chapter should bring some sand to put shells in to represent entire region

Any Graphic Designer volunteering to do plaque?

Early arrivers, invitation sent out for dinner on Thursday, June 5th

Region will have dinner together Friday night at Jose Muldoon's

Succession Planning

Officers at large, leadership council, not as easy to do with smaller chapters with out a lot of active members

Use time after June Summit and before Regional Summit to work on succession planning, do something fun with board strategically and include succession planning

Work being done for chapter doesn't get lost if board members must leave for various reasons. Marie wants to make sure that your commitment has not been lost, will be discussed again at summit

1 or 2 Officer-at-large used by Northern New England, doing things that help out in any areas, if position becomes available, then in the bylaws would allow them to be placed in open position

Next conference call is June 17th 2008 at noon.

877-228-3600

1964431