

NE Regional Call Minutes

August 19th

Roll call

HDI Global

- Policies and Procedures due by the end of September. Can send multiple copies so all officers can sign
- Chapter Health Check Surveys due by end of September...online. To be completed by one officer. Very important to benchmark what other chapters are doing. Chapters will receive results.
- Request - Don't put us on hold during conference calls.
- AOY – Analyst of the Year coming up

Regional Summit

Being decided between Clarke and Newark, NJ

Theme – puzzle pieces

Topics came from survey

Looking for sponsor

Summit information will be posted on the Regional Web site, including online registration

Other items

Three chapters who haven't paid for Virginia's gift

Regional Vendor sponsorship – Marie will start conversation with Finance VP's

Southeast is doing a regional board...Marie doesn't want to go there, but may look for someone to serve as Regional Finance Director

Chapters Success/Challenges/Upcoming Meetings

Northern New England

Successes: Web site is up to date, have a schedule through the rest of the year. Had meetings 11 out of 12 months with 80 members and 25-30 in attendance at each meeting.

Challenges: Getting more Board members, vendor support, meeting location (mobile chapter)

New England – Absent

Connecticut – Absent

Hudson Valley

Successes: Have regrouped and are building momentum, Have a Vendor Fair and Conference scheduled for September 19th with Kirk Weisler. Bomgar, IT Methods Plus, Frontrange

Challenges: Need Vendor sponsorship for help in defraying the costs of the September 19th event!

Recommendation: Pull down HDI Vendor list from Annual conference/look at attendee list and target vendors based on registrant title and/or industry

Western and Central NY

Successes: newScale ITIL v.3/Service Catalog meeting was a huge success. Busy planning for the September 23rd Leadership Fair/Vendor Expo with Kirk Weisler and Brad Barton.

New York City

Successes: on a break month. Will participate in AOY

Challenges: Had challenges with Board interest. Are working on internal shuffling playing to current board member strengths and then will look to fill other positions in next month's elections. Another challenge is with membership reconciliation with HDI Global list.

New Jersey

Successes: planning a fund-raising/charity event...to become an annual event. October 23rd beer sampling/team building/networking event. Chapter will participate in AOY.

Challenges: membership

Susquehanna Valley

Successes: meeting last week with Elizabethtown College...support challenges with faculty, staff and students. Chapter will participate in AOY. Meeting in October will focus on AOY. All of next year is planned.

Challenges: board member transitions...had a board member resign. Also struggle with meeting attendance...have 90 members, and are seeing new faces...but need to build up attendance.

Delaware Valley

Successes: Chapter has planned out full year. Next event is October 2nd – vendor fair/luncheon.

Challenges: Timing of all steps in large event planning

Baltimore - Absent

Capital Area

Successes: Next meeting will be a workshop on tools and technology. September will have a speaker from IBM on problem management. October is a vendor fair...used Brew City's vendor solicitation letter on CHKR. AOY/Holiday Meeting in December.

Challenges: Have so many members...hard to increase membership. Chapter is giving away some Bronze memberships. Have to work hard to add personalization

Officer-Specific Challenges

Marie included a schedule at the end of her message. These sessions will occur at the end of our Regional call. This month is focused on President challenges...

Board issues

The "Officer-at large" position seems to be working really well for many chapters. This role fills in wherever necessary.

Important to set up Board meetings and track action items.

Issue with not enough structure and holding people accountable for their positions and responsibilities.