



Tampa Bay Local Chapter

AOL Digs for Gold to Pay for Spam

Company seeks millions in damages from spammer, searches for gold bars believed to be buried on his Massachusetts property.

August 16 2006: 7:32 AM EDT



Inside this issue:

- Dell Customers Respond 2
- Comic Strip of the Month 2
- Joke of the Month 3
- Limerick of the Month 3
- Dell Customers Respond cont. 4
- Book Review 5
- Tampa Officers 5

NEW YORK (CNNMoney.com)

AOL is digging for gold in an effort to recover millions owed by a man it sued for sending out spam, searching for gold and platinum bars he is believed to have buried.

"This is just a case of a company working on behalf of its customers - going after a spammer's assets to the tune of \$12.8 million," AOL spokesman Nicholas Graham said. "We have tried to contact the defendant... but to no avail. We have tried every legal avenue possible."

"This is not 'Blue's Clues,'" Graham said. "This is a court-supported, legal protected effort to collect assets due us."

AOL won a \$12.8 million judgment last year in U.S. District Court in Virginia against Davis Wolfgang Hawke after suing him for sending

millions of unsolicited e-mails to its customers.

Because it has been unable to contact Hawke to recover any of the money, AOL plans to dig on his Medfield, Mass., property for the bars, Graham said. The search has been permitted by the court. Court documents list Hawke's last known residence as being in Medfield.



"We believe that it could be as much as half a million dollars or more in gold," he said. "We have

"We believe that it could be as much as half a million dollars or more in gold,"

receipts that have been submitted to the court indicating he purchased platinum and gold bars."

"This is not new," Graham said. "We've seized cars before, cash, gold coins and other assets including a boat, and even worked with the Virginia attorney general to put a lien on several houses."

Graham said he did not know when the digging would begin. Any money recovered, he said, would be used in AOL's spyware and spam protection programs.

AOL is owned by Time Warner, which is also the parent company of CNNMoney.com.

Genius is one per cent inspiration, ninety-nine per cent perspiration

Thomas A. Edison

Dell Customers Respond to Recall

Dell recalled 4.1 million lithium-ion batteries over fire danger

AP Associated Press

Updated: 11:59 a.m. ET Aug 16, 2006

FRANCISCO - Dell Inc.'s record-setting recall of 4.1 million notebook computer batteries raised safety concerns about the power source of countless electronic devices, but experts said the laptop problem appears to stem from flaws in the production of the batteries, not their underlying technology.

Customers began calling the company and surfing to a special [Web site](#) Tuesday to order replacements for the lithium-ion batteries that could cause their machines to overheat and even catch fire. The batteries were supplied to Dell by Japan's Sony Corp.

Lithium-ion batteries are not only used to power laptops, but also digital cameras, music players, cell phones and other gadgets.

Dell, the world's largest PC maker, announced the recall Monday night with the Consumer Products Safety Commission. It was the largest electronics-related recall involving the federal agency.

The recalled batteries were shipped in notebooks sold between April 1, 2004, and July 18 of this year. The were included in some models of Round Rock, Texas-based Dell's Latitude, Inspiron, XPS and Precision mobile workstation notebooks.

Consumers with affected laptops should only run the machines on a power cord, said Scott Wolfson, a spokesman for the Consumer Product Safety Commission.

Replacement orders would be filled on a first-come, first-served basis, said Dell spokesman Ira Williams. He said he couldn't estimate how long customers would have to wait for new batteries, adding that it could vary by model.

Dell said it received more than 100,000 phone calls, 23 million Web site hits and took 77,000 orders by late in the day.

The replacements are coming from Sony and a handful of other battery manufacturers.

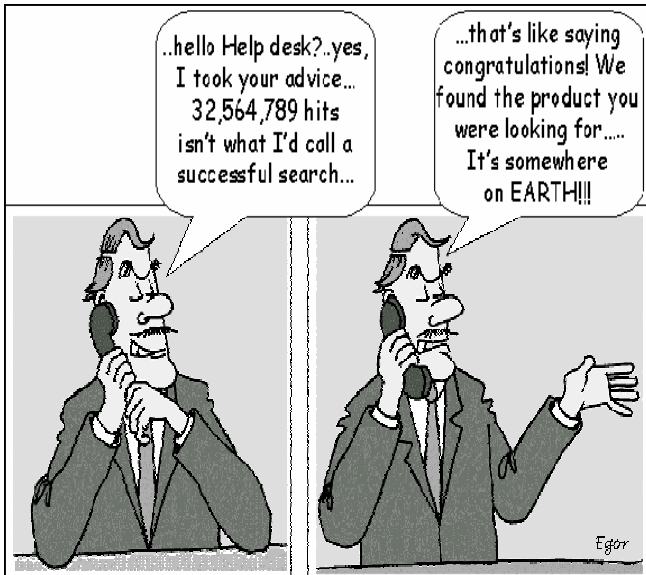
Rick Clancy, a Sony spokesman, said the company has "taken steps to address the situation ... to Dell's satisfaction," but wouldn't describe the steps more fully.

Roger Kay, an analyst with Endpoint Technologies Associates, called the situation "a nightmare for Sony" but said the recall wasn't likely to scare manufacturers away from using lithium-ion batteries.

"Well-made lithium-ion batteries are perfectly safe," he said. "This is a manufacturing problem and not an indictment of lithium-ion technology."

Sony provides battery components for other computer makers, including Lenovo Group Ltd., which said it gets a "handful" of reports each year of overheated batteries but does not plan a recall. Spokesman Bob Page said Lenovo's machines have other features, including software that disables the machine if it detects unsafe conditions.

Comic Strip of the Month



Limerick of the Month

Butt Prints in the Sand

*One night I had a wondrous dream,
One set of footprints there was seen,
The footprints of my precious Lord,
But mine were not along the shore.*

*But then some stranger prints appeared,
And I asked the Lord, "What have we here?
Those prints are large and round and neat,
But Lord, they are too big for feet."*

*"My child," He said in somber tones,
"For miles I carried you alone.
I challenged you to walk in faith,
But you refused and made me wait."*

*"You disobeyed, you would not grow,
The walk of faith, you would not know,
So I got tired, I got fed up,
And there I dropped you on your butt."*

*"Because in life, there comes a time,
When one must fight, and one must climb,
When one must rise and take a stand,
Or leave their butt prints in the sand."*

Joke of the Month

JOB SEARCH JARGON

Whether you are a student looking for that first time or summer job or a long time veteran looking for a change of pace, this JOB SEARCH JARGON should help you get on your way...

COMPETITIVE SALARY:

We remain competitive by paying less than our competitors.

FLEXIBLE HOURS:

Work 55 hours; get paid for 37.5.

GOOD COMMUNICATION SKILLS:

Management communicates, you listen, figure out what they want you to do.

ABILITY TO HANDLE A HEAVY WORKLOAD:

You whine, you're fired.

CAREER-MINDED:

We expect that you will want to flip hamburgers until you are 70.

SELF-MOTIVATED:

Management won't answer questions

SOME OVERTIME REQUIRED:

Some time each night and some time each weekend

DUTIES WILL VARY:

Anyone in the office can boss you around.

COMPETITIVE ENVIRONMENT:

We have a lot of turnover.

SALES POSITION REQUIRING MOTIVATED SELF-STARTER:

We're not going to supply you with leads; there's no base salary; you'll wait 30 days for your first commission check.

CASUAL WORK ATMOSPHERE:

We don't pay enough to expect that you'll dress up; well, a couple of the real daring guys wear earrings.

SOME PUBLIC RELATIONS REQUIRED:

If we're in trouble, you'll go on TV and get us out of it.

SEEKING CANDIDATES WITH A WIDE VARIETY OF EXPERIENCE:

You'll need it to replace three people who just left.

PROBLEM-SOLVING SKILLS A MUST:

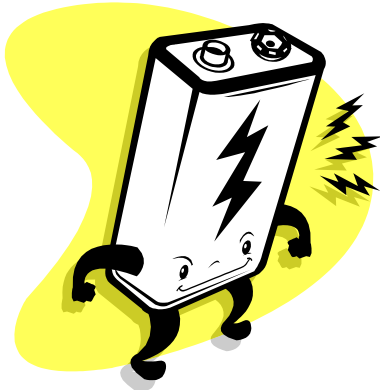
You're walking into a company in perpetual chaos.

Dell Customers Respond to Recall

Continued from page 2

Apple Computer Inc., which analysts say also uses Sony battery cells, said it was investigating the situation. Hewlett-Packard Co. said it does not use Sony batteries and was not affected by the recall. Fujitsu said it builds its own batteries.

There have been numerous recent news reports about Dell laptops bursting into flames, and pictures of some of the charred machines have circulated on the Internet.



Dell, the world's largest maker of personal computers, confirmed that two weeks ago, one of its laptops caught fire in Illinois, and the owner dunked it in water to douse the flames. Other reports have surfaced from as far away as Japan and Singapore.

Monday's move was at least the third recall of Dell notebook batteries in the past five years.

Dell recalled 22,000 notebook computer batteries last December after they had symptoms similar to those that prompted Monday's recall. The company also recalled 284,000 batteries in 2001.

The safety agency knows of 339 incidents in which lithium batteries used in laptops and cell phones — not just Dell products — overheated between 2003 and 2005, Wolfson said.

The list of problems ranged from smoke and minor skin burns to more serious injuries and property damage, Wolfson said.

Most of the incidents reported to the CPSC occurred around the home, but transportation-safety officials have become increasingly concerned about the threat of a laptop causing a catastrophic fire aboard a commercial jetliner.

Dell's recall comes as it battles other questions about quality and customer service. Last year, Dell absorbed a charge against earnings of \$338 million to repair faulty computer components.

Dell has not given an estimate for the recall's cost but said it won't materially affect the company's financial results, which suggested that Sony would bear most of the cost. Analysts' estimated the recall could run \$200 million to \$400 million.

Investors brushed aside the news, pushing up shares of both Dell and Sony in Tuesday trading.

© 2006 The Associated Press. All rights reserved.

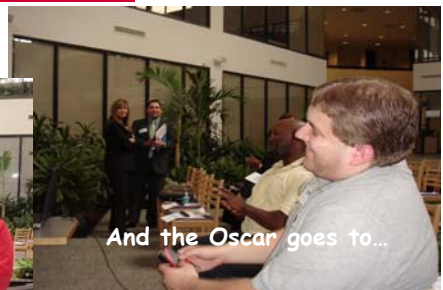
Having Fun at Meetings



Kelly Carroll - VP of Membership



Beth Eisenfeld, Mary Maloney, and Tony Thomas (speaker) of Numara with VP Tampa chapter officers Sandy Franco and Denise Bryant



Jason Blum - RHT, Numara gift package winner

Tampa Area Employment Opportunities



A job at Cox Target Media, Inc. is one you can be proud of. Cox Target Media, Inc. (CTM) is owned by Cox Newspapers, a subsidiary of Cox Enterprises, one of America's leading media companies. CTM's portfolio of distinctive media vehicles is led by Valpak®, the most well known brand for effective direct marketing.

Search open positions or apply online at:

<http://www.coxtarget.com/careers/index.jsp>



At T-Mobile, we don't just deliver the best wireless service. We create the best careers in the business. Our jobs come fully loaded with opportunities to make a difference. We are confident, daring and talented. We work hard, have fun and enjoy the spotlight that comes with success. We'd love to count on you to join our team and set a new standard of service for our customers. Do that and you can count on us to deliver a career experience like no other.

<https://tmobile.recruitmax.com/ENG/Candidates/default.cfm?>



Progress Energy Service Company

Associate IT Customer Support Analyst

Job Description Summary

Provide first line technology (data and voice) support for processing and tracking customer inquiries, problems, and/or requests with a basic to intermediate level of complexity. Flexible schedule to support a 24/7 operation and accountable for after-hours, weekend, and/or holiday support when needed. Develop working operational knowledge of customers' technical environment, new technologies and IT&T Enterprise processes. Identify improvement opportunities to improve IT&T Enterprise customer service. Provide input / feedback on and assist with Knowledge Base solutions (support techniques and problem resolution), Able to react to change productively and handle other projects or tasks as assigned.

Required Skills and Background:

Experience with Microsoft Operating Systems & Microsoft Office Product Line
Experience with Telephony / Direct Customer Contact for Troubleshooting / Desktop Support / Customer Service

Demonstrated Abilities:

Good analytical, problem solving skills, interpersonal and communication skills; Good computer skills

Preferred Skills and Background:

Experience with Remedy or another work management tool, TCP/IP protocol and Network Files Systems (NFS), MVS Mainframe, HP-UX, Network Printers, Telecom Networks

Job required to be in St. Petersburg, Florida due to physical location of Technology Service Desk at Central Office Building.

Qualifications

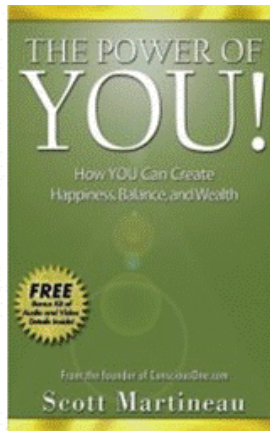
This position is the entry level of the ITCSA job family. This position is accountable for first line computer support for 12,000 Progress Energy employees covering four geographic states and over 1,000 technology applications. Two years of college or technical school and six months related experience or two years and six months combination of related education and/or experience.

For this job posting, please contact Ty McCuiston at (407) 942-9405.

Do you have a job opening or a job posting website you would like included in our next newsletter? E-mail the information to

tbahdi@tampabay.rr.com.

Book Review



The Power of YOU! *By Scott Martineau*

True fulfillment in life doesn't come solely from success at the office or happiness at home; it comes from both. What if there was a way for you to balance the pressures and demands of work against the needs of your personal life—while simultaneously increasing your success at living and working? There is a

way, and The Power of You! is it.

Scott Martineau shows that real, sustainable happiness and personal growth can only come about when you do powerful inner work, challenging old beliefs, habits, and patterns that no longer serve you. The Power of You! addresses the needs of today's busy professionals with tools, techniques, skills, and a philosophy that does away with short-term fixes and cheap emotional highs. Together, these tools and tactics provide a comprehensive guide to ultimate balance, happiness, and wealth for anyone who wants to understand what it takes to succeed and be happy in the twenty-first century. The Power of You! is a self-help book like no other. In addition to its practical applications, it's packed with inspirational and practical advice from renowned contributors like Dr. Nathaniel Branden, Arthur Joseph, Joe Vitale, and Jack Canfield. You'll not only have the tools and guidance you need to improve your life, but you'll also find here all the inspiration and motivation you need to get started now.

The first step to lasting personal change is consciousness. This is not the fuzzy spiritual consciousness one finds in most self-help books, but the practical, honest self-awareness that sets the stage for long-term improvement. Only through honest self-evaluation can real, lasting personal change occur. Whereas most self-help books present a vision of personal growth based on short-term changes, The Power of You! shows you how to create sustainable long-term change utilizing tools and knowledge not found anywhere else.

If you want to achieve the highest possible level of balance, happiness, and success, The Power of You! paves the way and shows you how to start your journey—today.

2006 HDI Tampa Chapter Officers

Cheryl Bierworth, President
Cheryl_Bierworth@coxtarget.com
727-399-3000 ext: 3331

Kelly Carroll, VP of Membership
Kelly.carroll2@t-mobile.com
813-348-5462

Denise Bryant, VP of Programs
denise.bryant@t-mobile.com
813-348-8357

Tonya Sykes, VP of Finance
tonya.sykes@techdata.com
(727) 539-7429 ext. 84695

Sue Kirschner, Chapter Administrator
skirschn@pinellascounty.org
727-464-5375

Donna Smoak, Newsletter Editor
Donna_Smoak@coxtarget.com
727-399-3000 ext: 3257

Mark McKim, VP of Vendor Relations
mcmckim@skillstorm.com
941-782-1209

We're on the
Web!
[http://
www.thinkhdi.co
m/chapters/tba/](http://www.thinkhdi.com/chapters/tba/)