

Membership Levels



Foundational



Professional



Leadership



Show All

Questions?

Contact us!

800.248.5667

	Local Chapter	Student	Resources	Professional	Professional Plus	Team Package	Leadership Connections
	<i>Find peers in your own backyard</i>	<i>For actively enrolled students</i>	<i>Local Chapter plus online resources</i>	<i>More benefits for professional growth</i>	<i>Benefit yourself and your workplace</i>	<i>Five Professional Memberships for your team</i>	<i>For senior level technical support professionals \$4,500 - \$6500</i>
	\$75	\$35	\$195	\$495	\$795	\$1,995	
Regular industry news	✓	✓	✓	✓	✓	✓	✓
Buyer's Guide	✓	✓	✓	✓	✓	✓	✓
Online peer discussions	✓	✓	✓	✓	✓	✓	✓
SupportWorld	✓	✓	✓	✓	✓	✓	✓
Local Chapter Meetings	✓	✓	✓	✓	✓	✓	✓
HDI Awards	✓	✓	✓	✓	✓	✓	✓
Access to Members-Only Online Resources		✓	✓	✓	✓	✓	✓
Ask the Expert- (Benefit retired 12/31/15)		✓	✓	✓	✓	✓	✓
Access to Digital Events		✓	✓	✓	✓	✓	✓
Practices & Salary Reports		✓	✓	✓	✓	✓	✓
ITIL Interactive Resources		✓	✓	✓	✓	✓	✓
Conference Discounts			✓	✓	✓	✓	✓

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	\$75	\$35	\$195	\$495	\$795	\$1,995	\$4,500 - \$6500
Partner-Discounts- (Benefit retired 12/31/15)				✓	✓	✓	✓
Support Center Self-Assessment				✓	✓	✓	✓
Customer Satisfaction Index discount				✓	✓	✓	✓
Certification & training discounts				✓	✓	✓	✓
Professional membership discounts					✓	✓	✓
Free Resources membership					✓		
Share ten discounts with team					✓		
\$250 voucher						✓	
Share discounts with your site						✓	
Online leadership discussion							✓
HDI Forum meetings							✓
Free Professional membership							✓

Membership Levels

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Local Chapter

Find peers in your own backyard

\$75

Student

For actively enrolled students

\$35

Resources

Local Chapter plus online resources

\$195

Professional

More benefits for professional growth

\$495

Professional Plus

Benefit yourself and your workplace

\$795

Team Package

Five Professional Memberships for your team

\$1,995

Leadership Connections

For senior level technical support professionals

\$4,500 - \$6500

Admission to Annual Conference

